

May 17, 2018

Dear Patient:

For as many as 36 years, I have had the pleasure of caring for you. I consider it a privilege and honor to be your physician. I truly appreciate you for entrusting me with your medical care. I am not retiring but transitioning to work full time on my passion for improving the quality and value of healthcare.

I have been working for almost three years, on a part-time basis, for PriMed as the Director of Medical Quality and with MediSync management group as the Vice President of Practice Transformation. These roles will expand and allow me to continue to work with PriMed physicians to improve the care that is delivered to you for many years to come. My greatest concern in leaving full time practice is being certain there is someone to care for you. My final day to see patients in Centerville is September 17.

**There are several options for your continued care.**

- Zach Liapis, DO, is completing his family medicine residency at Grandview Medical Center and will be joining the Centerville office in mid-September. You are welcome to migrate over to Zach's care. I will work with Zach on a regular basis to transition him into the practice, and I will help Dr. Liapis get to know you as a person.
- Laine Sommers, DO, joined our Centerville practice in July 2017 and is accepting new patients. Many of you may have already had the pleasure of meeting her.
- Justin Thomas, DO, joined PriMed Lincoln Park Internal Medicine, in Kettering, in July of 2017 too. Dr. Thomas will also be available to care for you.

All three of these physicians joined PriMed because of our passion to create a sustainable and exceptional system of caring to make a difference in all lives.

- I will continue to see patients at the PriMed Springboro office if you would like to continue to see me, but my availability will be limited to a half day a week. Amanda Gedeit, DO, has been with PriMed at that office for two years and will be able to see you, if I am not available.

There are many reasons to continue to see a PriMed physician. Since 2001, I have worked behind the scenes with the PriMed Board and participated on multiple committees to help all PriMed physicians improve the care we deliver to you and all our patients. As a result, our dedicated physicians, nurses and managers have made a difference in many lives.

It is not widely known, but PriMed has been recognized by several national organizations for its excellence in delivering high quality and high value health care. For many years, nearly all PriMed physicians have been recognized by the National Committee for Quality Assurance (NCQA) for achievement in the delivery of quality cardiovascular, stroke and diabetes care. PriMed has been recognized as the leader in the nation in the treatment of hypertension by the American Medical Group Association (AMGA) through its Measure Up/Pressure Down campaign and also by the Centers of Disease Control (CDC) as a Hypertension Control Champion in the CDC's Million Hearts campaign.

In 2018, the AMGA again recognized PriMed for Best Performance by a Small Group in Treatment of Diabetes Care. PriMed was one of a very select group of practices throughout the nation chosen by Medicare to participate in the CPC program in 2013 and was again invited to be a part of the CPC+ program in 2017. The results of these programs are a demonstrated ability to improve the quality of care while decreasing the cost of care at the same time. The NCQA has also recognized all PriMed adult medicine and pediatric offices for attaining Level 3 Patient Centered Medical Home status. I mention these PriMed accomplishments to reassure you that you are in good hands for many years to come.

**Practical Matters**

I will be available to assist and mentor all the PriMed physicians who will be caring for you. My staff and I want this to be an easy transition for you. If you have an appointment with me after September 17, my office will contact you to reschedule your appointment. Your medical records will remain with PriMed unless you request a transfer. If you have questions, please call the office at 937-291-6830 or send us a message through the FollowMyHealth portal.

May God bless you and my best wishes for your health and well-being,

A handwritten signature in black ink that reads "Doug". The letters are cursive and fluid.

Douglas E. Romer, MD