

What is MyKidsChart?

MyKidsChart gives you secure online access to your child's health records. If you are 14 years old or older, you can create your own account.



Why should I sign up for MyKidsChart?

MyKidsChart gives you secure access to your child's health information online. Children 14 and older can create their own accounts. Through the MyKidsChart website or app, you can:

- Access your child's PriMED and Dayton Children's information and interact with their providers all in one place
- View test results
- Exchange messages with your child's care team
- View and print immunization records
- Search and view health information
- Pay your bill

MyKidsChart is not intended for emergency situations.

Is MyKidsChart free?

Yes! MyKidsChart is a free service.

Creating an Account

How do I sign up?

Our office staff can send you an activation link by text or email to create your ID and password. Click the link, and follow the prompts to set up your account. You can also sign up online by going to mykidschart.childrendayton.org and clicking "Sign Up Now," then "Online Enrollment."

If my child has a FollowMyHealth account, will I automatically have a MyKidsChart account?

No, even if you have a FollowMyHealth account, you'll need to enroll in MyKidsChart.

I already have a Dayton Children's MyKidsChart account. Do I need to re-enroll to see my child's PriMED providers?

No! If you already have a Dayton Children's MyKidsChart account, your PriMED providers should appear.

Is my access code my user ID?

No, your access code is used only once to login to MyKidsChart for the first time. After you login to MyKidsChart for the first time using the access code, you will need to create your own user ID and password.

Can I get a new access code if I lose it, it expires, or I did not receive it?

Yes, you can request a new access code at your next appointment, Or, you can use the online enrollment form at mykidschart.childrendayton.org, and clicking "Sign Up Now," then "Online Enrollment." You can also call 1-877-355-3155 to get a new code.

Can I combine my children's MyKidsChart's accounts?

Yes, please call 937-641-3395 or send a message in MyKidsChart by going to Messages - Send a Message - Ask a customer service question - Medical Record Questions. Select Dayton Children's if prompted after clicking "Send a Message."

MyKidsChart features

Can I schedule appointments for my child through MyKidsChart?

Right now, you cannot schedule. You can request an appointment or view upcoming ones.

Can I send my child's care team a message through MyKidsChart?

Yes, you can get answers to your questions in MyKidsChart. You will generally receive an answer within three business days.

Can I refill a medication online?

Yes! With MyKidsChart, you can request a refill online (non-urgent) 24/7.

Are test results shared on MyKidsChart?

Most test results are automatically released to MyKidsChart. Once your care team has reviewed the test results, you will be contacted by the office. Tests that are more sensitive may not be released to MyKidsChart.

Can I see my child's medical record?

You will be able to see some of your child's medical history from PriMED from before March 2024, but not all of it. As your child has appointments at PriMED after March 18, 2024, that information will show up in MyKidsChart.

- If you currently have a FollowMyHealth account, you can continue to access information there even after switching to MyKidsChart. But you can no longer message your PriMED providers through FollowMyHealth.
- If you do not have a FollowMyHealth account, you can request your child's records from your pediatrician's office.

Can I pay my bill through MyKidsChart?

Yes! PriMED and Dayton Children's bills can be paid through MyKidsChart. Patients will not receive a paper bill, unless you request it.

Why am I not seeing PriMED's logo when I log in to MyKidsChart?

As part of the partnership between Dayton Children's and PriMED Pediatrics, Dayton Children's is adding PriMED providers to our MyKidsChart. This helps families have access to their information for both PriMED and Dayton Children's all in one place.

What is the privacy policy?

MyKidsChart is owned and operated by Dayton Children's Hospital and is fully compliant with federal and state laws related to privacy. Your name and email address will be treated with the same care and privacy as your child's health records.

Download the app!

Search "MyChart" on your Apple or Android smart phone app stores. When you open the app, click "Add organization," then search Dayton Children's and follow the prompts.

Access to your child's health records in MyKidsChart may vary depending on the child's age.

Under age 14: Parents or guardians will have full access to all available records in a child's MyKidsChart, including appointments, messages, test results and more.

Age 14-17: Patients aged 14 and older can access their information along with their parents.

Children with special needs: Parents or guardians of a child with special needs who may be unable to manage their own health care can be granted full access to the child's MyKidsChart, regardless of the child's age.

Questions or need help with MyKidsChart?

Call 1-877-355-3155 or email mykidschart@childrensdayton.org.